LIVEHELP[®]- PLUGIN INSTALLATION

Get the plugin

- 1. **Click on "plugins"** in the left panel, then click on "Add new".
- 2. Click on "upload" and select the livehelp.zip file.
- 3. Click on "install now" and then "activate plugin": You're ready!

6 20	Dashboard	Install Plugins		
	Messages			
\$	Earn	Increase your revenues: trust our experts and <u>discover the Advertising Autopilot</u> . Search Upload Featured Popular Newest Favorites		
*	Posts			
9,	Media			
Ø	Links	Install a plugin in .zip format		
	Pages	If you have a plugin in a .zip format, you may install it by uploading it here.		
-	Comments	Scegli file livehelp.zip Install Now		
Woo	WooCommerce			
덫	Products			

As an alternative, you can search Livehelp in plugins panel and then press "install now":

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8 2	Dashboard Messages	Install Plugins					
\$	Earn	Increase your revenues: trust our experts and <u>discover the Advertising Autopilot</u> .					
*	Posts	Search Upload Featured Popular Newest Favorites Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the <u>WordPress Plugin Directory</u> or upload a plugin in .zip format via this page.					
망	Media						
Ø	Links						
L	Pages	Search					
-	Comments	livehelp Search Plugins					
Wee	WooCommerce Popular tags						
È	Products You may also browse based on the most popular tags in the Plugin Directory:						
×	Appearance admin AJAX buddypress category comment COMMENTS content email Facebook feed gallery google image images javascript						
Ň	Plugins 1	ugins 1 jquery link links login media page pages photo photos plugin Post posts rss seo shortcode sidebar social spam stats					
Ins	alled Plugins twitter video WICBEL widgets wordpress youtube						
Ad	dd New						

Create the widget!

In the left menu now you can see "LiveHelp® chat". In this panel you can configure the widget on frontend.

- If you don't have a valid LiveHelp® ID, get one for free on http://www.livehelp.it/vedit/pagina.asp?lingua=EN&pagina=1413. You will receive an e-mail with your ID and login data for the admin dashboard (<u>http://server.livehelp.it</u>).
- 2. **Paste the Livehelp**® **ID** in the widget configuration.
- 3. Select the button layout and position.
- 4. **Save all** and then use the button on the right for open the **dashboard** and the **agent's login**.

Livehelp® configur	ation						
Options saved.							
f Increase your revenues:	trust our experts and <u>discover the Advertisi</u>	ng Autopilot.					
Configure Li	_iveHelp® widget		What is LiveHelp®?				
LiveHelp® ID get one for free	12345		LiveHelp® is the customer care service easy to use and to integrate.				
Button layout	omino livehelp	•	Website visitors can chat with an agent of your customer care service and get				
Button position	bottom-right fixed	•	information about products and services in real time. Only one click to get in contact with a trusted reference.				
ADVANCED: Paste the ht	ml code		How it works Generate the button with the widget and get ready to chat with your users!				
	download the user manual	Save	Agents log into the operator's client from a custom URL using their personal username and password. Users invite operators to chat in a private browser window by clicking the LiveHelp® button or text you put into your website. Agents receive a sound alert (customizable in the administrator panel) and a desktop notification on their monitors, from which they can accept the chat. Agent's login Dashboard Go to Livehelp site				

Advanced configuration

In the Admin dashboard you can customize your button. Simply copy the html code generate in "widget e codice html" and paste it in the white area below widget options, then press "save" and your button will be automatically updated in your website.